



Supplement to the Rules for Visiting the Pushkin State Museum of Fine Arts in the context of the spread of COVID-19

1. General provisions

- 1.1. This supplement to the Rules for Visiting the Pushkin State Museum of Fine Arts (hereinafter referred to as the Supplement) sets out the temporary rules for visiting (hereinafter referred to as the Temporary Rules) the Federal State Budget Cultural Institution "Pushkin State Museum of Fine Arts" (hereinafter referred to as the Museum) and a special procedure for servicing visitors due to the risk of coronavirus infection (COVID – 19) spreading.
- 1.2. Temporary rules are an integral part of the Rules for Visiting the Pushkin State Museum of Fine Arts (hereinafter referred to as the Rules for Visiting). In the event of a conflict or any discrepancy between the rules of the Temporary Rules and the Rules for Visiting, the Temporary Rules shall prevail.
- 1.3. The Temporary rules are valid until their cancelling by the Museum after the epidemiological situation improves.

2. The procedure for entrance to the Museum and purchasing entrance tickets for individual visits

- 2.1. The visitors can purchase entrance tickets on the official website of the Museum (pushkinmuseum.art) in advance or on the day of the visit.
- 2.2. Entrance to the Museum buildings by visitors of all categories with purchased tickets is carried out strictly according to the sessions and on a first-come first-serve basis; the rights of prior passage and prior purchase of entrance tickets are temporarily not granted.
- 2.3. If the visitor is late for the session indicated on the ticket, he/she can visit the Museum on the same day in another session (only if there are free seats for the session) on a first-come, first-served basis.
- 2.4. To return a ticket, you must fill out the [electronic refund request form](#) no later than 23:59 of the day preceding the date of the visit indicated on the ticket, indicating the same e-mail address that was used when purchasing tickets.

3. The procedure for accepting tour groups and holding mass events

- 3.1. The Museum accepts excursion and tourist groups within the framework of cooperation with tourist organizations, guides-interpreters and other persons who organize excursions and classes on the territory of the Museum, taking into account the restrictions in force at the time of the visit, established by the executive authorities of the Russian Federation.
- 3.2. The Museum conducts any mass and group events (including excursions), taking into account the restrictions in force at the time of the event, established by the executive authorities of the Russian Federation.

4. Responsibilities of the Visitors

- 4.1. Observe these Temporary Rules for Visiting the Museum.
- 4.2. Pass the contact-free temperature check at the Museum entrance.
- 4.3. Face mask is required.
- 4.4. Maintain a social distance of 1.5 meters (excluding visitors who have come together).
- 4.5. Follow the established safe routes.
- 4.6. Follow the rules specified on the information media.
- 4.7. Comply with the requirements of the Museum staff to comply with the Temporary Rules of Visiting the Museum.

5. Bans for visitors in force on the territory of the Museum

- 5.1. Violate public order (including sanitary restrictions established by the Moscow authorities) and Temporary Rules for Visiting the Museum.
- 5.2. Stay without a face mask.

- 5.3. Violate a social distance of 1.5 meters and established safe routes.
- 5.4. Visit the Museum with a fever and / or with signs of respiratory infections.

6. Museum Responsibilities

- 6.1. Ensure regular cleaning and disinfection of all public areas of the Museum, including the treatment of contact surfaces and common items (door handles, racks, locker keys, payment terminals, etc.), taking into account the requirements of Rospotrebnadzor.
- 6.2. Monitor the health status of all employees who come into contact with visitors, and do not allow them to work with fever and/or with signs of respiratory infections.
- 6.3. Ensure that all employees in contact with visitors use personal protective equipment (masks or protective screens and gloves).
- 6.4. Ensure that the following information is available on the territory of the Museum:
 - the Temporary Rules for Visiting the Museum;
 - navigation and signposts with safe routes;
 - markings for maintaining social distance;
 - sanitizers for visitors are available freely.

7. Museum Rights

- 7.1. Temporarily suspend all types of group visits to the Museum (excursions, lectures, group visits to exhibitions and other events).
- 7.2. Reduce the duration of excursions, lectures, and events.
- 7.3. Limit the number of visitors who are in the Museum at the same time (in exhibition and lecture halls, at events, etc.).
- 7.4. Set a one-way route through the exhibition or restrict entry to individual halls for security reasons.
- 7.5. Refuse the visitor to entrance to exhibitions, excursions, lectures, events, or terminate his/her participation in them if the visitor violates the Temporary Rules of Visiting.
- 7.6. Make changes to the list of categories of visitors who are granted the right of prior passage to the Museum buildings and the right to prior purchase of entrance tickets.
- 7.7. Make changes to the procedure for providing additional services to visitors.